

March 12, 2008



Chevron

Loss Prevention Group
1309 NE 134th St.
Suite A
Vancouver, WA 98685

Century Chevron

6305 SE Tualatin Valley Hwy.
Hillsboro, OR 97123

Chris Davies

Owner
Phone 503 356 8681
Fax 503 358 8251

Dear Loss Prevention Group,

I want to take the opportunity to thank your company for the work and the effort put forth on our behalf. It is not often that I have the opportunity to write a thank you letter. More often we are dealing with underperformance and service issues with our vendors and associates.

As you know we've been working together for the past 3 plus years. In that time you have conducted at least 15 investigations. During that time only one investigation did not result in a confession. All of the others resulted in a confession, termination of an employee as well as criminal prosecution. Unfortunately each of these investigations revealed that the problem we knew about was larger or wider spread.

You've continually reassured me that we are on top of our procedures, policies and efforts and at a greater level than many of the customers you deal with. And yet we still occasionally have employee theft issues. Knowing what our losses have been, and that we have strong measures with your help to limit them, I can only imagine the losses others have and not even know it. Ouch.

The most recent investigation at our Hillsboro store was especially disheartening. We had suspicions but no hard evidence. With your assistance we uncovered that our two longest (and valuable at the time) employees had been stealing. While I am saddened and feel a sense of betrayal, I am comforted to know that it could have been a lot worse and we've stopped the theft.

I'd like to thank you for the work you do, your genuine care and concern for our business, and your professional conduct and abilities. You've been a great asset to our business. As you know I have recommended you to others in my industry and would happily recommend you to anyone seeking assistance with loss prevention issues.

Thanks again for all you do.

Sincerely,



Chris Davies