



Nisqually Indian Tribe
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Phone: (360) 456-5221

Nisqually Tribal Council

February 4, 2009

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|-----------------------|------------------------|
| Cynthia Iyall | Chairman |
| Carmen Kalama | Vice Chairman |
| Jean Sanders | Secretary |
| Leslee Youckton | Treasurer |
| Francine Lester | 5 th Member |
| Brian McCloud | 6 th Member |
| William R. Wells, Jr. | 7 th Member |

To Whom it May Concern

Over the past several years Loss Prevention Group has functioned as the loss prevention department for the Nisqually Tribe. The decision to Partner with LPG in this role has proven to be a very wise business decision.

LPG's presence within our store has drastically reduced the amount of theft that we have incurred. Throughout our partnership, LPG has conducted numerous investigations that have resulted in saving our tribe thousands of dollars. LPG has offered helpful policies and procedures to be more secure and efficient in our entire general operations.

LPG has also upgraded our surveillance systems by installing a digital video recorder that offers much more than other recording equipment. This equipment allows LPG, as well as our in house staff, the ability to constantly monitor all of our cash register transactions. LPG, in turn, provides monthly detailed reports of their findings directly to me and my management team. LPG contacts us immediately of any suspected fraudulent activity. This new program acts as a security guard that is on duty 24 hours a day 7 days a week.

I feel that Nisqually Tribe is receiving a great value with the services LPG has offered. I would recommend LPG's Retail Solutions program and other investigative services to anyone.

Sincerely,

Eletta Tiam
 Tribal Administrator