



September 16, 2002

To Whom It May Concern:

This letter is written to communicate our use of Loss Prevention Group to investigate issues of internal theft in our retail units at WSCO, and to confirm our satisfaction with their service. Loss Prevention Group has done an excellent and cost effective job of investigating and resolving issues of shortages. In almost all cases, written confessions have been obtained. Criminal convictions have been obtained in all cases that have come to trial to date.

As a result of our experience, we have retained Loss Prevention Group to head our in house Loss Prevention Department.

We are also currently using or preparing to use additional services of Loss Prevention Group, including:

1. BE ALERT loss prevention program
2. Alcohol & Tobacco compliance checks
3. CCTV Design and Installation
4. Theft Prevention Consulting

A kind competitor referred us to Loss Prevention Group, and we are happy to recommend Loss Prevention Group to other members of our industry.

Sincerely,

A handwritten signature in black ink, appearing to read "Eugene Tish", with a long, sweeping underline that extends to the right.

Eugene Tish
Vice President